



2025 NATIONAL YOUTH PROGRAMMES

ONLINE SHOP & STORE CREDIT FAQ

In 2025 clubs participating in National Youth Programmes will be able to order their centre kit online at www.allstarscricketshop.co.uk or www.dynamoscricketshop.co.uk.

The store will be open from 9th April 2025 and hosts a range of club equipment and apparel to support the delivery of an All Stars or Dynamos Cricket programme. There is also a selection of player clothing and equipment for any parents or Activators who may wish to purchase additional equipment or replacement items.

To purchase from the store, simply visit the website and create an account. If you are a 'key club contact' responsible for ordering on behalf of your club, your account will be generated automatically, and you will be contacted by email when it's time to order.

Please ensure that your club has updated the key club contact (if necessary) on your ClubSpark Organisation Checklist. Keeping this information up to date will ensure the correct person from your club is invited to order from the online shop.

ONLINE SHOP

What will be included in centre equipment packs for new and existing All Stars and Dynamos Cricket Clubs and Centres in 2025?

The ECB will once again be providing full kit for new clubs and centres in 2025 and re-introducing store credit for all clubs and centres to purchase equipment from the online shop. This will cover all items that were previously available prior to 2024, including stumps, bats, cones, balls, ropes, banners and Activator kit.

New clubs offering All Stars or Dynamos Cricket for the first time will receive one centre kit bag when they surpass 10 participants. If clubs require additional kit or equipment, they will have the opportunity to purchase this using their store credit (of £5 per participant) when the online shop opens.

What will be included for new and returning All Stars Cricket participants in 2025?

In 2025, children who have never taken part in All Stars before will receive a personalised t-shirt, bat, ball and backpack. Returning All Stars participants will receive a personalised t-shirt, stumps, ball, kit bag, and, exclusively for this year, a size 2 bat.

What will be included for new and returning Dynamos Cricket participants in 2025?

Both new and returning Dynamos Cricket participants will continue to receive a personalised New Balance t-shirt. From 2025, children are now able to choose whether their t-shirt includes both their name and chosen number, or just one of those two options. In addition, each Dynamos Cricket participant also receives a pack of Topps Wild Cards (previously known as Cricket Attax Cards) with their t-shirt – in a change from previous years as the cards will now be distributed directly to participants, rather than clubs/centres.



Can I purchase additional clothing and equipment?

Yes - Additional t-shirts and any extra kit for All Stars and Dynamos programmes can be purchased in our online store at <https://www.allstarscricketshop.co.uk/>. Please note the store will be open from 9th April 2025.

In order to manage stock levels and fulfil participant registration packs, some items have purchase restrictions. This means that clubs that only order a maximum of four units per customer. These items are:

- All Stars Starter Backpack
- All Stars Returner Kit Bag
- All Stars Returner Stumps
- All Stars Bat Size 1, 2 & 3
- Pop Up Wicket Keeper Stump Net

Do clubs have to pay postage?

Yes, clubs pay for postage which is applied at the checkout. This year delivery fees have been separated to offer greater transparency and better value to clubs. Previously the cost of postage was added into the product price.

We would encourage clubs to consider minimising the number of orders to reduce cost and improve environmental sustainability. Clubs can use store credit to pay for delivery if required.

I visited the online store and the item I would like to purchase is out of stock, when can I order this?

While every effort is made to provide good availability, there are instances where demand may exceed supply. In this case, we will attempt to get items back in stock as fast as possible. Look out for additional information on the product page as to why this is out of stock and if it is expected back in soon.

How do I redeem the club kit for my All Stars or Dynamos Cricket courses this season?

1. When your centre reaches 10 participants for All Stars or Dynamos Cricket, the Key Contact at your club will be set up with an account on the All Stars and Dynamos Online Shop.
2. The Key Contact at your club will receive an email notifying them of when this milestone has occurred.
3. Click the orange 'Redeem my Credit' link in this email and log in.
4. You will then be redirected to your account, where you will see any store credit that you have available to spend, and if you are eligible for any free kit.

Please note - If your club is eligible for free kit this will automatically be added to your basket. You will just need to select your sizes for the Activator T-shirts and checkout your cart.

STORE CREDIT

How do I redeem my store credit?

Store credit can be automatically redeemed at the checkout. Please add your items to your cart and checkout with store credit to redeem.



A club will need to achieve a minimum of 10 participants for the accumulated credit to be released to the store account. If a club is running multiple programmes, then they would need to achieve 10 participant sign-ups on each individual programme to release the credit into their store credit account.

The store will open on Tuesday 9th April 2025. Please be aware that all credit will expire on 31 December 2025.

The club account on <https://www.allstarscricketshop.co.uk/> is linked to the person identified as the Key Club Contact on ClubSpark. Only this email address will be able to gain access to the club account. If you have any problems gaining access with the email address linked to the account, please get in touch with the helpdesk at allstarscricket@ecb.co.uk.

When does our store credit expire?

All club store credit will expire 31st December 2025.

Due to there being limited kit available last year and no online store at all, we have honoured any credit that clubs had in their account from 2023. This will be available in your account when you log in, however please be aware that no store credit will be carried forward into 2026.

Can I spend my store credit on any items?

Yes, the key club contact can purchase any items required to run the programme.

How do I check how much store credit I have?

You can check how much store credit you have by logging into your account. The amount of available credit will show in the top right-hand side of the screen, next to the Account and Basket icons.

I am running an All Stars/Dynamos Cricket Centre and I think my store credit is wrong; how can I rectify this?

It is unlikely that your club will have incorrect credit allocated however, if you have double checked the number of participants registered for your programme closely, and allowed 48 hours for the information to update in the store, and it still seems incorrect, please contact the helpdesk, allstarscricket@ecb.co.uk. They will be able to investigate and adjust if necessary. Please do not contact the helpdesk without checking this information.

I have just become the lead Activator for my club, but I can't access my store credit – what do I do?

If you have just become the Key Club Contact in ClubSpark, there is a chance that the information has not yet been updated on the shop, please allow up to 48 hours. After this time, if you have any questions, please contact us by logging a ticket enquiry to allstarscricket@ecb.co.uk.